



Roadside Assistance

Merchants Roadside Assistance Program is available for New Hampshire, New York, Ohio and Pennsylvania policyholders and provides you with roadside assistance services including:

- Towing
- Battery jump
- Flat tire
- Fuel, oil, fluid or water delivery
- Lockout assistance

This program is an enhancement to your personal automobile policy and is available 24 hours a day, 7 days a week.

If you have this additional coverage, you will receive a Roadside Assistance card to keep in your wallet or glove box that has the number to call in the event that you require one of the listed services.

To use the program you must call **1-866-328-5771** for service.

Assistance obtained through any source other than through the service number provided is not covered and is not reimbursable.

The Roadside Assistance Program is administered by Merchants' Personal Lines Underwriting Department. If you have any questions or concerns, please contact:

Mr. Thomas Gali
Personal Lines Staff Underwriting
Merchants Insurance Group
1-800-462-1077 ext. 3186