

Visit the NEW My Merchants Policyholder Portal (Now with Text Alert Options!)

The new *My Merchants* portal provides an enhanced, more user-friendly experience with increased phone and tablet compatibility. Our updated design makes navigating the portal easier than ever!

Plus, *My Merchants* now offers users the option to enroll in **text alerts** from Merchants regarding billing and policy documents!

To get started, create your *My Merchants* profile:



Step 1 – Go to www.MerchantsGroup.com. In the top right of the page, look for the **Login** button. Select **Policyholder**.

Step 2 – Click Sign Up Now! to create your user profile for our secured *My Merchants* portal.



Already have a *My Merchants* account on our old portal? Enter your email address and password to log into the enhanced portal!

Then, Enroll in Text Alerts from Merchants:



Step 1 – Navigate to *My Settings* in the menu (or look for the  gear icon!).



Step 2 – Select *Texting Options*.



Step 3 – Follow the prompts to verify your phone number, accept the terms and conditions, and opt into text alerts from *My Merchants*!

Save the *My Merchants* portal as an “app” shortcut on your phone or tablet!

On Apple/iOS:

1. Open "Safari" on your iPhone or iPad.
2. Go to the website you want to add a Home Screen shortcut for.
3. With the website open, tap the Share icon. It looks like a square with an arrow pointing up.
4. From the options in the menu that appears, tap "Add to Home Screen".
5. Now, you can enter a name for this Home Screen shortcut. This is what it will be called on your iPhone Home Screen.
6. Tap "Add" in the top-right corner once you're done.

On Android & Google:

1. Open Chrome.
2. Navigate to the website or web page you want to pin to your home screen.
3. Tap the menu icon (3 dots in upper right-hand corner) and tap "Add to home screen."
4. Choose a name for the website shortcut, then Chrome will add it to your home screen.

